

IP ADVANCED RADIO SYSTEM FAQ



PREFACE

Preface

This document is designed to answer common questions about the IP ADVANCED RADIO SYSTEM IP1000C, IP100H, and IP100FS. For further reference, also please refer to their Instruction manuals, catalogs or other related documents.

Disclaimer

The information in this document has been carefully checked, and is believed to be fine for the questioners. However, Icom cannot accept any responsibility for any claims resulting from the information that is contained within this document.

Document Revisions

Icom reserves the right to make changes to the content of this document at any time without notice or obligation.

Trademarks

Icom, Icom Inc. and the Icom Iogo are registered trademarks of Icom Incorporated (Japan) in Japan, the United States, the United Kingdom, Germany, France, Spain, Russia, Australia, New Zealand, and/or other countries.

Microsoft, Windows, and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

All other trademarks are the properties of their respective holders.

© 2016 Icom Inc.

TABLE OF CONTENTS

QUESTIONS	ı	Mair	ıly r	elate	ed to	5
	Security	Network	Function	IP1000C	IP100H	IP100FS
Q1. How much bandwidth is required?		✓				
Q2. How many terminals (IP100H, IP100FS) can run in a system?			✓			
Q3. How many IP100H can co-exist per AP (access point)?		✓			✓	
Q4. Which encryption types on WLAN network are supported?	✓		✓		✓	
Q5. Which call types are supported?			✓			
Q6. How many call destinations (Individual, Group and Telephone) are configurable?			✓			
Q7. What protocol is used?		✓				
Q8. Does the IP100H Support hidden SSID?		✓			✓	
Q9. Is it possible to make the IP1000C act as a DHCP server?		✓		✓		
Q10. Is it possible to get priority for the IP100H traffic in a network?		✓	✓			
Q11. Does all traffic go through the IP1000C?		✓				
Q12. Can the IP1000C be connected to an existing network?		✓	✓			
Q13. What happens if the bandwidth is reduced?	✓	✓	✓			
Q14. Is an Emergency function like a PMR radio available?			✓			
Q15. Is it possible to limit a call by the area (APs)?			✓			
Q16. What are main features of the IP100FS?			✓			
Q17. Does the IP100H support IEEE802.1x enterprise authentication?	✓		✓		✓	
Q18. Do the IP1000C and the IP100H need to be on the same network segment?		✓				
Q19. What type of network communication protocol is used for the IP100H system?		✓				
Q20. What about the Security for the IP1000C?	✓			✓		
Q21. What about the Password Level of the IP1000C?	✓			✓		
Q22. What is the OS used on the IP1000C?				✓		
Q23. What about the Load of the Network?		✓				
Q24. What about the Port Protection against DDoS attack?	✓			✓		
Q25. What is the URL of the Update server and what about the Security?	✓		✓			
Q26. What about the type of Communication Protocol?		✓				
Q27. What about the Routing limits?		✓				
Q28. Are there any restrictions to set up a firewall?		✓				
Q29. What about the load of the network during communication, and in standby?		✓				
Q30. What is the maximum length for the password for the WLAN?	✓				✓	
Q31. Is VoIP priority necessary for the system?		✓	✓			
Q32. Is special routing necessary?		√				
Q33. What is the requirement for hand over or roaming?		1				
Q34. What about the security of the IP100FS?	√					√
Q35. What are the OS and hardware requirement for the IP100FS?			✓			✓
Q36. Is there any limitation on the number of the APs in the IP100H system?		1	✓			
Q37. Is there any way to have redundancy for the IP1000C?		✓				
Q38. Can WLAN extenders or WLAN repeaters be used?		· ✓				
Q39. Does the IP100H support both 2.4 GHz and 5 GHz WLAN?		·	√		√	
QUO. DOGG THE IT TOOLT Support DOTH 2.7 OF IZ AND O'CHE WELTH						

QUESTIONS AND ANSWERS

- Q1. How much bandwidth is required?
- A1. About 150 (precisely 144) kbps for one voice path. This means in Simplex 150 kbps per radio in use, in Duplex 300 kbps per radio in use, nearly zero while in standby.
- Q2. How many terminals (IP100H, IP100FS) can run in a system?
- A2. 20 or 100 terminals per one IP1000C, depending on the version of the IP1000C. Up to a maximum of 1100 terminals can run in one system by connecting 11 IP1000Cs using the additional controller function. (The number of calls through the additional controller function is limited to 10 calls.)
- Q3. How many IP100H can co-exist per AP (access point)?
- A3. It is recommended that no more than twelve concurrent full-duplex calls be active on an AP. (APs running on 802.11b are not considered.)
- Q4. Which encryption types on WLAN network are supported?
- A4. The IP100H can handle WPA/WPA2 Personal (TKIP/AES) and WEP.
- Q5. Which call types are supported?
- A5. Individual call, Group call (Talkgroup call), All call and Telephone call. They can be prioritized (Priority call), localized by the APs (Area call).
- Q6. How many call destinations (Individual, Group and Telephone) are configurable?
- A6. A total of 990 call destinations can be defined on one IP1000C in its destination list (All call is available as a default.) One IP100H can have 50 destinations in its ID list (contact list). The usable ID range is 0 to 9999 for both Individual and Group calls.
- Q7. What protocol is used?
- A7. The protocol used between IP100H andIP1000C is Icom proprietary. The G.711 is used for voice codec.
- Q8. Does the IP100H Support hidden SSID?
- A8. Yes, on the 2.4 GHz band, but not on the 5 GHz band. (This is a limitation of the WLAN chip used in the IP100H.)
- Q9. Is it possible to make the IP1000C act as a DHCP server?
- A9. Yes, the IP1000C has a DHCP server function.
- Q10. Is it possible to get priority for the IP100H traffic in a network?
- A10. Yes, it is possible in a network that can handle ToS based QoS or WMM.
- Q11. Does all traffic go through the IP1000C?
- A11. Yes. The talker's packets are sent to the IP1000C and the IP1000C delivers them to all destinations.
- Q12. Can the IP1000C be connected to an existing network?
- A12. Yes.
- Q13. What happens if the bandwidth is reduced?
- A13. Insufficient bandwidth will cause unstable communications like dropping audio, too much delay, failed calls, and so on.

- Q14. Is an Emergency function like a PMR radio available?
- A14. No, not as of May 2016.
- Q15. Is it possible to limit a call by the area (APs)?
- A15. Yes, it is possible using the Area Call function. The IP100H can make a Group call or All call only to the area the caller is currently located in. And the IP100FS can make a Group call or All call to a specific area. The area is formed by the coverage of each AP or predefined APs.
- Q16. What are main features of the IP100FS?
- A16. Desktop dispatcher with Windows® PCs
 - · Various types of call: Individual Call, Group Call, All Call
 - · Remote management of the IP1000H: STUN, KILL, REVIVE, REMOTE MONITOR
 - · Area Call to limit the Group or All call to specific APs
 - ·Up to a 50 character free text message to IP100Hs
 - ·Location display: Displays up to 100 locations, and 1 location can have 10 APs
 - ·Manage a maximum of 16 IP-1000Cs
 - ·The SM-26 desktop microphone can be used with the optional CT-23 PTT MICROPHONE ADAPTER
 - · 120 programmable keys (buttons)
- Q17. Does the IP100H support IEEE802.1x enterprise authentication?
- A17. No.
- Q18. Do the IP1000C and the IP100H need to be on the same network segment?
- A18. The IP1000C and the IP100H can be on different network segments as long as they can communicate by the proper routing (Example: through a layer 3 switch). Using the IP Masquerade or NAT Network Address Translation is not recommended.
- Q19. What type of network communication protocol is used for the IP100H system?
- A19. UDP unicast RTP based original protocol.
- Q20. What about the Security for the IP1000C?
- A20. The IP10000C has the same level of security as the LAN side of general routers on the market. There is no security threat directly from the Internet since the IP1000C doesn't have a WAN port.
- Q21. What about the Password Level of the IP1000C?
- A21. The IP1000C can have single password to login that can be composed of up to 31 characters (0–9, a–z, and A–Z).
- Q22. What is the OS used on the IP1000C?
- A22. The information is not disclosed.
- Q23. What about the Load of the Network?
- A23. See answer 1.
- Q24. What about the Port Protection against DDoS attack?
- A24. The IP1000C has an advantage against the DDoS attacks since most of the attacking methods target the weakness of other OSs.

- Q25. What is the URL of the Update server and what about the Security?
- A25. The URL is not open to the public. IP1000C firmly identities the original firmware and has a strong fake firmware proof function.
- Q26. What about the type of Communication Protocol?
- A26. See answer 19.
- Q27. What about the Routing limits?
- A27. See answer 18.
- Q28. Are there any restrictions to set up a firewall?
- A28. Neither IP Masquerade nor NAT Network Address Translation are recommended for an IP100H to IP1000C connection or an IP1000C to IP1000C (additional controller) connection.
- Q29. What about the load of the network during communication, and in standby?
- A29. See answer 1.
- Q30. What is the maximum length for the password for the WLAN?
- A30. Up to 5 ASCII characters, or 10 hexadecimal digits for the Encryption Type "WEP RC4 64 (40)."

 Up to 13 ASCII characters, or 26 hexadecimal digits for the encryption Type "WEP RC4 128 (104)."

 From 8 to 63 ASCII characters or 64 hexadecimal digits for the encryption Type "WPA-PSK/WPA2-PSK."
- Q31. Is VoIP priority necessary for the system?
- A31. It depends on your actual use. See answer 10.
- Q32. Is special routing necessary?
- A32. No. Special routing is not required as long as the system is used in a LAN.
- Q33. What is the requirement for hand over or roaming?
- A33. The operating area must be appropriately covered by the WLAN signal without gaps or blank spots with proper WLAN channel allocation. Fine tuning of the Roaming Threshold setting on the CS-IP100H may be required, depending on the actual WLAN condition.
- Q34. What about the security of the IP100FS?
- A34. A USB key is needed to run the IP100FS and the configuration files can be protected with a password.
- Q35. What are the OS and hardware requirement for the IP100FS?
- A35. A PC with a Speaker and a Microphone running on the OS listed below.

Microsoft® Windows® 8 (Except for Windows RT)

Microsoft® Windows® 7 (SP1 or later)

Microsoft® Windows Vista® (SP2 or later)

- Q36. Is there any limitation on the number of the APs in the IP100H system?
- A36. There is no limit on the number of APs.
- Q37. Is there any way to have redundancy for the IP1000C?
- A37. The IP1000C itself does not have such a function but it is possible for example by using a HSRP or VRRP capable network switch.

- Q38. Can WLAN extenders or WLAN repeaters be used?
- A38. There is no particular limit on the number of WLAN extenders or WLAN repeaters. However, the throughput of the network will be decreased by using such devices and it may cause degradation of the system performance like delayed voice or a longer gap while roaming.
- Q39. Does the IP100H support both 2.4 GHz and 5 GHz WLAN?
- A39. Yes.

Icom Inc. 1-1-32, Kami-minami, Hirano-ku, Osaka 547-0003, Japan

Phone: +81 (06) 6793 5302

Fax: +81 (06) 6793 0013

www.icom.co.jp/world

Count on us!

Icom America Inc.

12421 Willows Road NE, Kirkland, WA 98034, U.S.A. Phone: +1 (425) 454-8155 Fax : +1 (425) 454-1509 E-mail: sales@icomamerica.com URL : http://www.icomamerica.com

Icom Canada

Glenwood Centre #150-6165 Highway 17A, Delta, B.C., V4K 5BB, Canada Phone: +1 (604) 952-4266 Fax: +1 (604) 952-0090 E-mall: info@comcanada.com URL: http://www.icomcanada.com

Icom Brazil

Rua Itororó, 444 Padre Eustáquio Belo Horizonte MG, CEP: 30720-450, Brazil Phone: +55 (31) 3582 8847 Fax : +55 (31) 3582 8987 E-mail: sales@icombrazil.com

Icom (Europe) GmbH

Communication Equipment Auf der Krautweide 24 65812 Bad Soden am Taunus, Germany Phone: +49 (6196) 76685-50 Fax: +49 (6196) 76685-50 E-mall: info@icomeurope.com URL: http://www.icomeurope.com

Icom Spain S.L.

Ctra. Rubi, No. 88 "Edificio Can Castanyer" Bajos A 08174, Sant Cugat del Valles, Barcelona, Spain Phone: +34 (93) 590 26 70 Fax: +34 (93) 589 04 46 E-mail: icom@icomspain.com URL: http://www.icomspain.com

Icom (UK) Ltd.

Blacksole House, Altira Park, Herne Bay, Kent, CT6 6GZ, U.K. Phone: +44 (0) 1227 741741 Fax: +44 (0) 1227 741742 E-mail: info@icomuk.co.uk URL: http://www.icomuk.co.uk

Icom France s.a.s.

Zac de la Plaine,
1 Rue Brindejonc des Moulinais, BP 45804,
31505 Toulouse Cedex 5, France
Phone: +33 (5) 61 36 03 03
Fax: +33 (5) 61 36 03 00
E-mail: icom@icom-france.com
URL: http://www.icom-france.com

Icom (Australia) Pty. Ltd.

Unit 1 / 103 Garden Road, Clayton, VIC 3168 Australia Phone: +61 (03) 9549 7500 Fax: +61 (03) 9549 7505 E-mail: sales@icom.net.au URL: http://www.icom.net.au

Icom New Zealand

39C Rennie Drive, Airport Oaks, Auckland, New Zealand Phone: +64 (09) 274 4708 Fax: +64 (09) 274 4708 E-mail: inquiries@icom.co.nz URL: http://www.icom.co.nz

Asia Icom Inc.

ASIa ICOM IIIC.
6F No. 68, Sec. 1 Cheng-Teh Road,
Taipel, Taiwan, R.O.C.
Phone: +886 (02) 2559 1874
E-mail: sales@asia-icom.com
URL: http://www.asia-icom.com.com

Shanghai Icom Ltd.

No.101, Building 9, Calfuxingvuan Park, No.188 Maoting Road, Chedun Town, Songjiang District, Shanghai, 201611, China Phone: +86 (021) 6153 2768 Fax: +86 (021) 5756 9987 E-mail : bjecom@bjicom.com URL: http://www.bjicom.com

Your local distributor/dealer: